

Snehal Shinde.

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Summary:

- SAP SD Consultant with over 4 years of experience in SAP Sales & Distribution (SD) module, including both implementation and support projects.
- Strong problem-solving skills with a proven ability to identify, track, and resolve issues in a timely manner.
- Good experience in engaging with clients in understanding their requirement, scoping, discovering and defining solution and developing roadmap to meet their goals.
- Ensuring the smooth functioning of applications and addressing any issues that may arise.
- Hands-on experience on Configuration and maintenance of business scenarios in SAP.
- Proficient in handling critical incidents, service requests, enhancements, and problem tickets.

Professional Experience:

Accenture, Pune | Packaged App Development Analyst (SAP Sales and Distribution) Oct'21-Present

- Configured and tested **EDI** integrations, resolving issues promptly to ensure seamless communication between systems.
- Worked on **Master Data, Transactional Data** setup.
- Proven experience of SD processes like **Order To Cash Cycle**.
- Worked on setting up **pricing procedure**.
- Creating **SQVI** Queries to provide the complex reporting to business for Audit.
- Created and managed **Interface and Batch Jobs**, optimizing system performance and ensuring timely data flow.
- Independently handled tasks related to design, configuration, testing, UAT, Cutover, Go-Live and Post Go-Live support activities.
- Implemented **Cross selling** concepts to enhance sales strategies.
- Collaborating with **cross-functional teams** to gather and understand business requirements.
- Provided **Knowledge Transfer (KT)** to new team members, enhancing onboarding and knowledge-sharing efficiency.
- Good Experience on project documentation Action Implementation Documents (AIDs), Instructional Management Documents (IMDs) to provide clear, step-by-step guidance for team members and stakeholders, enhancing training and onboarding efficiency.
- Worked on **Credit Management, Credit and Debit memo** processes.
- **SAP Fiori** Application testing.

Skills:

- SAP Sales and Distribution (SD), SAP S/4HANA, SAP Implementation, SAP Support.

Certification:

- SAP S/4 HANA

Awards:

- **“Stewardship”**-Awarded for consistent deliverables and Stewardship in Project.
- **“Collaborating effectively”** -Recognized for outstanding teamwork and contributions in team.

Education:

Bachelor of Engineering in Electronics (Dr. J.J. Magdum Collage of Engineering, Jaysingpur), 2021. Secured 78%.